



# Visual Story

This Visual Story can be used to support and prepare people attending a performance at The Anvil.





Welcome to The Anvil.

The glass door will open automatically as you walk towards it.

There could be lots of people when you come in; it can be noisy. You can put your hands over your ears.



You can buy or collect your tickets from the box office.

You may have to stand in a line with other people and wait your turn.

You will see lots of posters on the walls and leaflets about other shows.



You can leave your coat in the cloakroom.

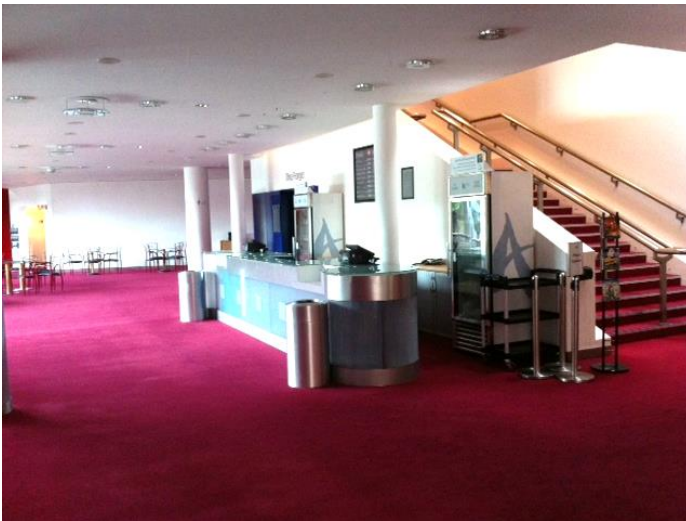
Please ask a member of staff.



Please show your ticket to a member of staff at the barrier.

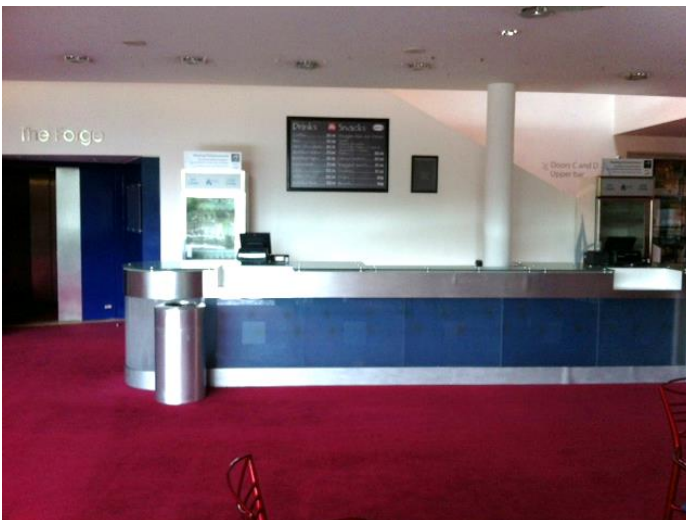
Our staff wear a black uniform and a silver badge, and can help you if you have a question.

A lift is next to the cloakroom which can take you to the Upper Foyer.



Walk in to the Lower Foyer. There could be lots of people when you come in, and it can be noisy. Again, you can put your hands over your ears.

Use this level for Door A and Door B in to the auditorium. You can use the stairs to go to the Upper Foyer, where you will find Door C and Door D.



You can buy drinks and snacks from the serving area.

You may have to stand in a line with other people and wait your turn.

Staff will be serving behind the counter.





You can also buy drinks from the Bar.

Staff in uniform will be serving behind this area.



There are male, female and accessible toilets in both the Lower Foyer and Upper Foyer.

There are two sets of doors to walk through when you go to the toilet – other people may be coming in and out of these doors.

Additional pictorial access information is available at [accessible.co.uk/venues/anvil](https://accessible.co.uk/venues/anvil).

The nearest Changing Places toilet facilities are located at:

- **The Malls Shopping Centre** which can be located next to Primark and The Malls car park lifts. These are available at a cost of 20p. A radar key is required. Find out more at [accessible.co.uk/venues/malls-shopping-centre](https://accessible.co.uk/venues/malls-shopping-centre).
- **The Discovery Centre**. Find out more at [accessible.co.uk/venues/basingstoke-discovery-centre-and-library](https://accessible.co.uk/venues/basingstoke-discovery-centre-and-library).



You may hear a noise and an announcement in the Foyer letting you know when you can go in to the auditorium - these will be loud so that everyone can hear them.

The auditorium doors will normally open 30 minutes before the start of the show. You may hear music coming from inside the auditorium.



You will go inside the auditorium. There are lots of seats, which are all blue. It might be quite busy.

Music may be playing, and you may know the music. You can sing, dance and clap along if you want to.



There is a letter and a number on your ticket which tells you where you are sitting. Have your ticket ready to show a member of staff, and they will tell you where your seat is.





The lights go darker at the start of the show.

During the show, it is good to be quiet so that you can hear everything.

If you would like to leave then you can go back in to the foyer with a parent, carer or adult accompanying you.



During the show there may be singing, shouting and dancing. Sometimes it might be loud. You can cover your ears if you want to. You may hear songs that you know, and you might feel happy or sad. It is okay to laugh or cry if you feel like it.



There may be a brief break during the show. This is when the show will stop, and you can go to the toilet or have a drink if you want to.

People might start clapping – you can join in if you like. It tells everyone that you are enjoying the show.



The show may then start again, and the lights will go dark again.

Some time later, at the end of the show, the performers on stage may bow.

You can clap again to show how much you enjoyed the show. Other people will be clapping – it may be loud. The lights will get brighter again.



Everyone leaves at the end of the show.

You can make a visit to the toilet if you want to.

The foyer will be busy and there may be a lot of noise. You can put your hands over your ears.

## **Thank you for visiting The Anvil**

We hope you had fun at The Anvil! You can tell us about it if you would like to.

When you get home, you could write us a letter, draw a picture or email us on [comments@anvilarts.org.uk](mailto:comments@anvilarts.org.uk).

Thank you for coming, and we hope to see you again soon.