

The Anvil Visual Story



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This Visual Story aims to support and prepare children, young people and adults with autism, communication difficulties, and those with English as a second language.

It can be used to help access and understand the experience at our venue.

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Welcome to **The Anvil**.

The glass door will open automatically as you walk towards it.

There could be lots of people when you come in; it can be noisy. You can put your hands over your ears.



You can buy or collect your tickets from the **Box Office**.

You may have to stand in a line with other people and wait your turn.

You will see lots of posters on the walls and leaflets about other shows.



You can leave your coat in the **cloakroom**. Please ask a member of staff.

The staff wear a black uniform and a silver badge, and can help you if you have a question.

A **lift** is next to the cloakroom which can take you to the **Upper Foyer**.

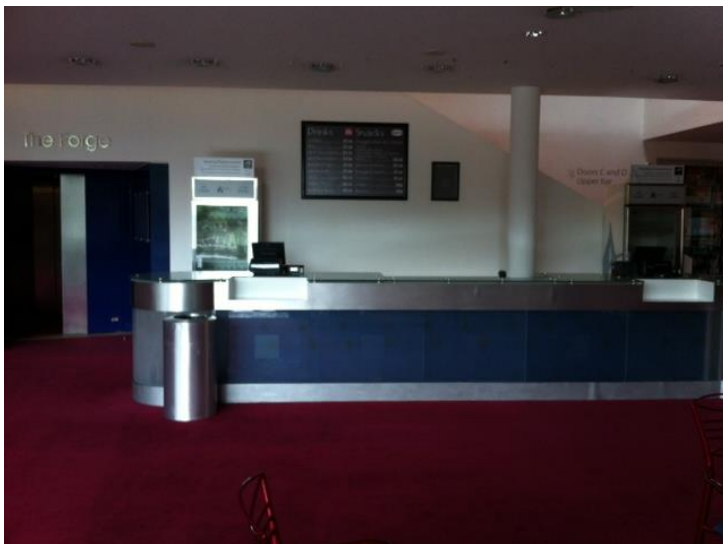
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If you have a ticket, walk in to the **Lower Foyer**. There could be lots of people when you come in; it can be noisy. You can put your hands over your ears.

Use this level for **Door A** and **Door B** in to the **auditorium**.

Use the stairs to go to the **Upper Foyer**, where you will find **Door C** and **Door D**.



You can buy drinks and snacks from the **Serving Area**.

You may have to stand in a line with other people and wait your turn.

Staff will be serving behind this area.



You can also buy drinks from the **Bar**.

Staff will be serving behind this area.

You may hear a noise and an **announcement** in the Foyer letting you know when you can go in to the **auditorium** - these will be loud so that everyone can hear them.

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There are male, female and accessible **toilets** in both the Lower Foyer and Upper Foyer.

There are two sets of doors to walk through when you go to the toilet – other people may be coming in and out of these doors.



The **auditorium** doors will normally open 30 minutes before the start of the show.

You may hear music coming from inside the auditorium.



You will go **inside the auditorium**. It is very big and there are lots of seats, which are all blue.

There is a letter and a number on your ticket which tell you where you are sitting. Have your ticket ready to show a member of staff, and they will tell you where your **seat** is.

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The lights go darker at the start of the show.

During the show, it is good to be quiet so that you can hear everything.

You may feel happy or sad while you are watching the show. It is ok to laugh or cry if you feel like it.

If you would like to leave then you can go back in to the foyer with a parent, carer or adult accompanying you.



There may be a 20 minute break during the show.

This is when the show will stop, and you can go to the toilet or have a drink if you want to.

People might start clapping – you can join in if you like. It tells everyone that you are enjoying the show.



At the end of the show, the performers on stage may bow.

You can clap again to show how much you enjoyed the show. Other people will be clapping – it may be loud.

The lights will get brighter again. This is the end of the show.

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Everyone **leaves** at the end of the show.

You can go to the toilet if you want to.

The foyer will be busy and there may be a lot of noise. You can put your hands over your ears.

We hope you had fun at The Anvil!

You can tell us about it if you would like to.

When you get home, you could write us a letter, draw a picture or email us on comments@anvilarts.org.uk

We would like to hear from you.

Thank you for coming, and we hope to see you again soon.